

How To Align eMail With nForm Account

Hi nForm User,

This Username (username1) is associated with this eMail (email1). Email1 is already in the nForm system using this Username (username2).

If you would like to use the username1 account with email1, precisely follow the instructions below.

1. Log OUT of <https://my.ny.gov> and <https://nform-prod.dec.ny.gov>
2. Close all browsers
3. Open a browser
4. Go to <https://my.ny.gov>
5. Login using username2 (if you don't remember the password, you'll have to reset it)
6. Change the eMail to some other email
 - a. (you can use a real or phony email)
 - b. (do **NOT** use email1)
 - c. (consider using Xemail1)
7. Go to <https://nform-prod.dec.ny.gov>
8. Log OUT of <https://my.ny.gov> and <https://nform-prod.dec.ny.gov>
9. Close all browsers
10. Open a browser
11. Go to <https://my.ny.gov>
12. Login using username1
13. Change eMail to email1
14. Go to <https://nform-prod.dec.ny.gov>